



Personal Risk Services Virtual Client Management School - Program Agenda for February 10 - 12, 2026

Day One

Tuesday, February 10

1:00 - 1:10 pm	Welcome Back!	Ellen Kroesen
1:10 - 1:25 pm	Review	Ellen Kroesen
1:25 - 5:00pm	Revisiting DiSC	Rick Milczanowski

Day Two

Wednesday, February 11

1:00 - 1:25 pm	Review	Ellen Kroesen
1:25- 1:45 pm	Success Stories	Ellen Kroesen
1:45 - 2:45 pm	Open Ended Questions - Revisited	Ellen Kroesen
2:45 - 5:00 pm	Talking Shutoff Valves	Ellen Kroesen & Chris Scarpone

Day Three

Thursday, February 12

1:00 - 1:25 pm	Review	Ellen Kroesen
1:25 - 2:15 pm	Yes!!!! We have that	Ellen Kroesen
2:15 - 4:30 pm	Practical Application - Meet the Jones/Smith Family	Ellen Kroesen & Steve Fischl
4:30 - 5:00 pm	Virtual Graduation & Closing Remarks	Ellen Kroesen

All sessions are in Eastern Time

