

Chubb Agency Education | Online Learning Center Account Access Guide

Take full advantage of the educational opportunities available to you as a Chubb agent or broker by activating your account through the Chubb Agent Portal.

1

Visit the Chubb Agent portal



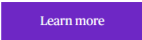
Chubb.Northpass.com

Welcome to the Chubb Agent Portal



Agents & Brokers

Agents and brokers are vital to Chubb's success. To better assist your growth, we provide a variety of tools, resources and programming to help our agents and brokers succeed.



New to the Chubb Agent Portal? Check out this [User Guide](#) and [Agent FAQ](#)

Login

User ID

Password

Remember me Login

Forgot User ID or Password?

Don't have credentials? [Request Access](#)

*For U.S. Chubb-appointed agents and brokers only

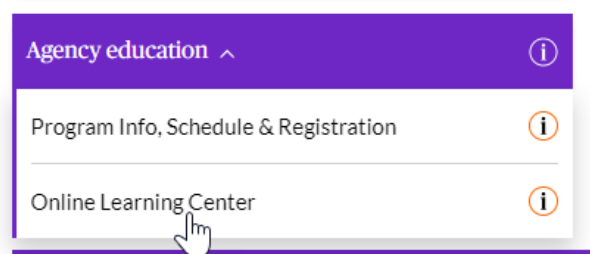
Chubb news

Chubb Limited to Hold its Fourth Quarter Earnings Conference Call on Wednesday, January 31, 2024

Chubb Report Offers Insight on Mindset of the Wealthy, Their Passions and Protecting What Matters

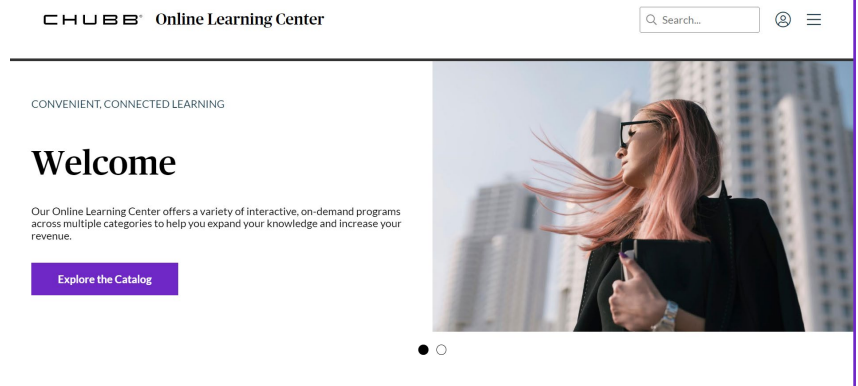
2

Click on **Agency Education** under the Tools and services section to navigate to the Online Learning Center (OLC)



3

Initial login via SSO will activate your account. *Now you are ready to explore the site!*



4

The Home Page will have Recommended Courses & Learning Paths.

To access our full course catalog, click on the **Catalog** button on the right.

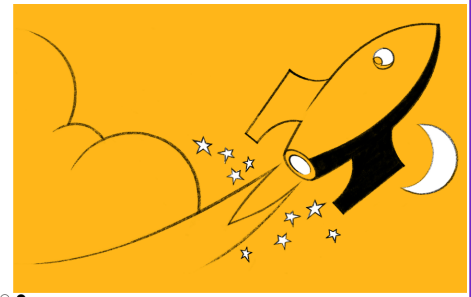
GETTING STARTED WITH CHUBB

Agent Onboarding

Our onboarding learning paths provide an introduction to Chubb's coverages, services, and available resources, so you can give your clients the protection they deserve – and help your business succeed.

Note: These learning paths are designed for agents onboarding to Chubb; however, all agents can access the included courses. Specific quoting workflows and access may vary by appointment, please confirm with your Chubb representative.

Launch Personal Launch Commercial



Type Categories **Catalog** Dashboard

Recommended Courses & Learning Paths



5

The Catalog page will list all available courses.

Click the **Launch** button to start your training!

Home / Course Catalog

Search and filter courses, learning paths and other materials using the menu on the left side of the screen.

Filters

- Type +
- Categories +
- Coverages +
- Competencies +
- Industry Practices +
- Level +
- Duration (Course Only) +

Clear Filters



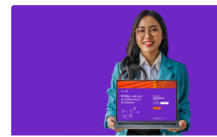
Accident & Health Insurance

- Commercial Lines Elements (L1)
- Employee Onboarding
- Accident & Health
- Commercial Lines Products

10 MINUTES

Accident & Health products are a critical component of a best-in-class risk management or employee benefits solution. Through our products, we have demonstrated an exceptional ability for flexible, fast and creative collaboration with policyholders.

Launch



Chubb Agent Portal

- Chubb Systems Commercial Lines
- Personal Lines Elements (L1)
- Employee Onboarding

10 MINUTES

Consider the Chubb Agent Portal your extra pair of hands. It enhances your daily operations, allowing you to obtain new line quotes and update policies, search for clients, process claims, and more.

Enroll



Claims Services

- Commercial Lines Personal Lines
- Claims Elements (L1)
- Employee Onboarding

10 MINUTES

Chubb's claims handling service is renowned for quality, promptness, and fairness. We don't just process claims, we make things right.

Enroll



Need help? Contact agency_education@chubb.com

Chubb agents have access to our catalog of more than 50 interactive courses.

Online courses are free of charge and can be taken at your convenience.

Chubb Personal Lines Onboarding

- Personal Lines: Why Chubb?
- Our Core Products: Home, Condo and Co-op Coverage
- Our Core Products: Personal Passenger Auto & Classic Car Insurance
- Our Core Products: Valuable Articles Coverage
- Our Core Products: Personal Excess Liability and Employment Practices Liability Insurance
- Our Core Products: Recreational Marine Insurance
- Our Core Products: Farm & Ranch Insurance
- Personal Lines: Quoting with Chubb
- Chubb Agent Portal
- Do you have any questions about what you've learned so far? Ask the Expert
- Personal Risk Consulting Services
- Personal Lines Services: Home Assessment Service
- Personal Lines Services: Wildfire Defense Services
- Personal Lines Services: Chubb Property Manager Service
- Personal Lines Services: Water Damage Prevention
- Claims Services

Chubb Personal Lines Electives

- Chubb Flood Insurance
- Personal Cyber Protection
- Travel 365 Leisure Travel Plans

Chubb Commercial Lines Onboarding

- Commercial Lines: Why Chubb?
- Our Industry Practices: Professional Services Industry Practice
- Our Industry Practices: Financial Institutions Industry Practice
- Our Industry Practices: Technology Industry Practice
- Our Industry Practices: Life Sciences Industry Practice
- Our Industry Practices: Manufacturing Industry Practice
- Small Business Insurance
- Our Core Products: Benchmark Package Product
- Our Core Products: The ForeFront Portfolio
- Our Core Products: Cyber Insurance
- Do you have any questions about what you've learned so far? Ask the Expert
- Accident & Health Insurance
- Commercial Lines: Quoting with Chubb
- Chubb Agent Portal
- Claims Services
- Risk Engineering Services

Chubb Commercial Lines Electives

- Commercial Property Insurance
- Employment Practices Liability Insurance
- Crime Insurance
- Professional Liability Insurance
- Fiduciary Liability Insurance
- General Liability Insurance

Introduction to the Insurance Industry

- Introduction to the Insurance Industry
- Introduction to Property & Casualty Insurance
- Insurance Distribution Channels
- Introduction to Risk Management
- Introduction to Risk Transfer and Policy Design
- Introduction to Underwriting and Pricing Principles
- Introduction to COPE

Commercial Lines Coverage Basics

- Introduction to Property Insurance: Core Principles
- Introduction to Property Insurance: Coverages
- Introduction to Property Insurance: Limit Determination
- Introduction to Property Insurance: Risk Management
- Introduction to Business Income
- Introduction to Property Rating
- Introduction to Casualty Insurance: Core Principles
- Introduction to Casualty Insurance: Coverages
- Introduction to Casualty Insurance: Products-Completed Operations Hazard
- Introduction to Casualty Insurance: Exclusions
- Owners and Contractors Protective Liability
- Introduction to Additional Insured
- Overview of Certificate of Insurance
- Introduction to Workers Compensation Insurance: Core Principles
- Introduction to Workers Compensation Insurance: Coverages
- Introduction to Workers Compensation Insurance: Classifications
- Introduction to Workers Compensation Insurance: Risk Management
- Introduction to Commercial Auto Insurance: Coverages
- Introduction to Commercial Auto Insurance: Declarations, Classification and Rating
- Introduction to Garage Coverages
- Introduction to the Commercial Liability Umbrella Policy
- The Commercial Liability Umbrella Policy: Maintenance of Underlying Insurance
- Introduction to BOP Property Coverages
- Introduction to Businessowners Liability Coverages
- The Commercial Lines Coverage Challenge