

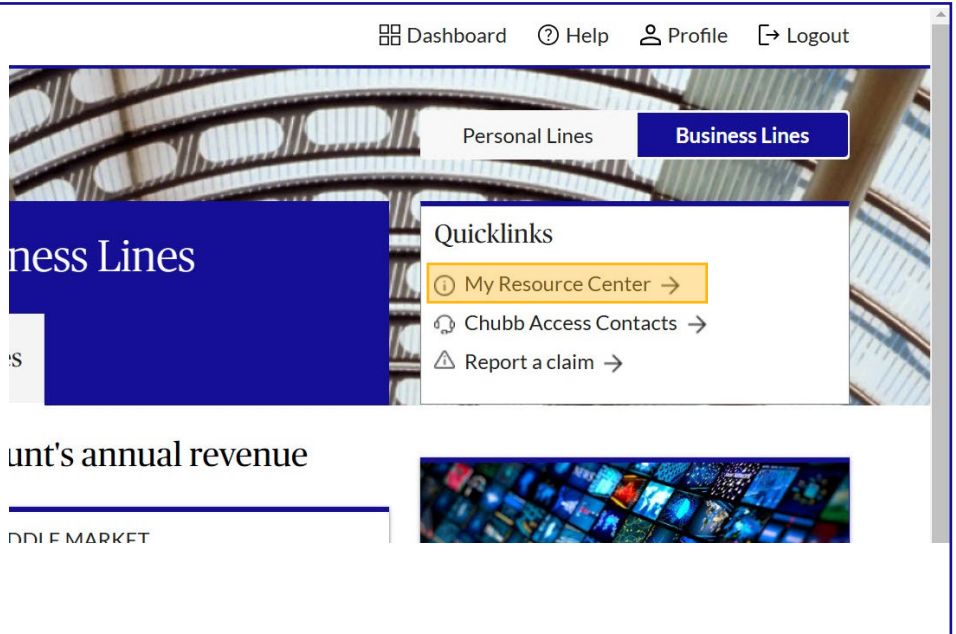
# Onboarding Agent Help Guide | Accessing the Chubb Access Online Learning Center

Take full advantage of our onboarding learning paths that introduce Chubb's coverages, services, and available resources, so you can give your clients the protection they deserve and help your business succeed.

1

Visit the Chubb Access portal and click on **My Resource Center**

Visit Page



2

A new page will open, on the lefthand side, click on **Agency Training**

← Return to Dashboard

📁 Appetite guide

📄 Marketing materials

📄 Quoting application forms

📄 Tools and resources

▶ Agency training

📄 Your relationship with Chubb

Click on the sections below to view (

📁 Business Lines

📄 Personal Lines

3

Then, click on **Onboarding training** to automatically sign into the Chubb Online Learning Center.

Initial login via SSO will **activate** your account.

← Return to Dashboard

- 🔍 Appetite guide
- 📄 Marketing materials
- 📄 Quoting application forms
- 🔍 Tools and resources

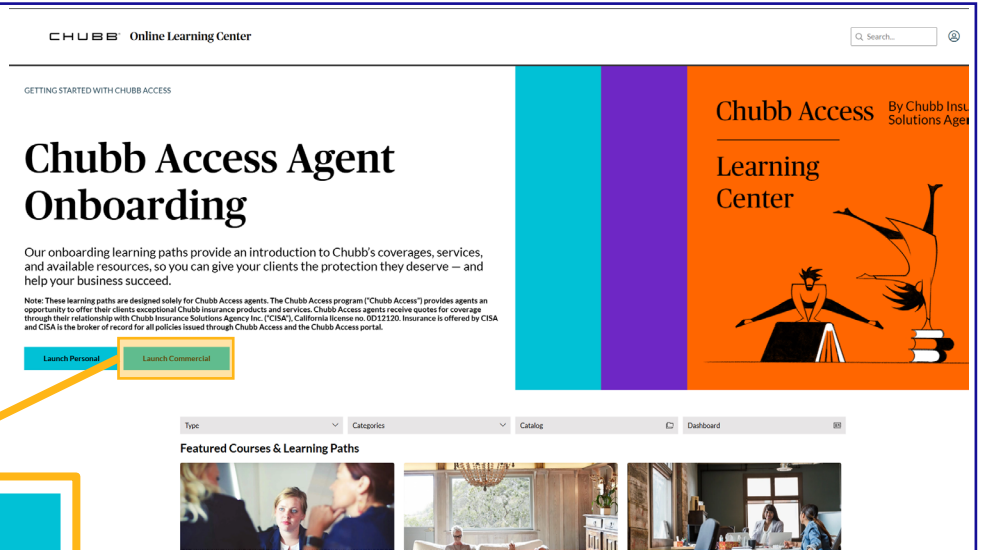
Having a good understanding of the Chubb appetite is key to ensuring products, services, appetite, tools and resources, register for on

▶ Onboarding training

📅 Live webinars

4

The Home Page will have links to the onboarding learning paths. Select the path that matches your appointment.



Launch Commercial

5

Continue by clicking the **Start Path** button to start your onboarding journey!

Start Path

Home / Learning Path

← Chubb Access Agent Commercial Lines Onboarding

LEARNING PATH #1



About This Learning Path

This learning path provides an introduction to Chubb's commercial lines coverages, services, and available resources, so you can give your clients the protection they deserve – and help your business succeed.

*In order to complete this learning path, take the required courses and at least one of the "Our Industry Practices" courses.*

Products may not be available in all states, and coverage and minimum

LEARNING PATH PROGRESS

● NOT STARTED

Start Path

Small Business Insurance

Our Industry Practices: Professional Services

Our Industry Practices: Financial Institutions

Our Industry Practices: Technology

Our Industry Practices: Life Sciences

Need help? Contact [agency\\_education@chubb.com](mailto:agency_education@chubb.com)

# Chubb Agency Education Learning Journey Guide

## Chubb Access Subagent Onboarding Course Tracks

Take full advantage of our onboarding learning paths that introduce Chubb's coverages, services, and available resources, so you can give your clients the protection they deserve and help your business succeed.

**To access training, reference your onboarding emails or the training link in the Chubb Access Portal**

### Business Lines Learning Path

- Small Business Insurance
- Our Industry Practices: Professional Services
- Our Industry Practices: Financial Institutions
- Our Industry Practices: Technology
- Our Industry Practices: Life Sciences
- Our Core Products: Benchmark Package Product
- Our Core Products: The ForeFront Portfolio
- Our Core Products: Cyber Insurance
- Claims Services
- Feedback Checkpoint
- Summary

### Personal Lines Learning Path

- Our Core Products: Home, Condo and Co-op Coverage
- Our Core Products: Personal Passenger Auto & Classic Car Insurance
- Our Core Products: Valuable Articles Coverage
- Our Core Products: Personal Excess Liability and Employment Practices Liability Insurance
- Our Core Products: Recreational Marine Insurance
- Our Core Products: Farm & Ranch Insurance
- Personal Risk Consulting Services
- Personal Lines Services: Home Assessment Service
- Personal Lines Services: Wildfire Defense Services
- Personal Lines Services: Chubb Property Manager Service
- Personal Lines Services: Water Damage Prevention
- Claims Services
- Feedback Checkpoint
- Summary

Need help? Contact [agency\\_education@chubb.com](mailto:agency_education@chubb.com)

The Chubb Access program ("Chubb Access") provides agents an opportunity to offer their clients exceptional Chubb insurance products and services. Chubb Access agents receive quotes for coverage through their relationship with Chubb Insurance Solutions Agency Inc. ("CISA"), California license no. OD12120. Insurance is offered by CISA and CISA is the broker of record for all policies issued through Chubb Access and the Chubb Access portal. Insurance is underwritten and provided by ACE American Insurance Company or one of its U.S.-based Chubb underwriting company affiliates. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at [www.chubb.com](http://www.chubb.com). All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Surplus lines insurance sold only through licensed surplus lines producers. CISA, 202 Halls Mill Road, Whitehouse Station, NJ 08889-1600.